

Press Release 09/01/2008



SURVEY SHOWS GAS PRICES PUSHING CANADIANS TO TRANSIT BUT CAPACITY MISSING

- :: Canadian Perceptions Toward the "New Realities of High Gas Prices"**
- :: Backgrounder - Key Results: FCM-CUTA-Strategic Counsel Survey**
- :: Backgrounder - Higher Gas Prices Driving Up Transit Demand**
- :: Backgrounder - Towards a National Plan for public Transit**

Not enough buses, trains to meet new demand; Ottawa must put more money in transit now, says federation

Ottawa, September 1, 2008 -- Rising gas prices are cutting into Canadians' spending power and prompting them to consider taking public transit for some relief, according to a national survey released today.

But too few trains and buses may derail a once-in-a-generation opportunity to move people from cars to transit, say the Federation of Canadian Municipalities (FCM) and the Canadian Urban Transit Association (CUTA).

"Canadians are at a tipping point," said FCM President Jean Perrault. "They are feeling pain at the pump and willing to consider switching to transit. The problem is they'll find most transit systems are already operating at or beyond capacity."

The survey, conducted by the Strategic Counsel for FCM and CUTA, shows rising gas prices have more than one in five Canadians considering switching to public transit.

More than 40 per cent say they will consider transit if gas prices continue to rise. The survey also shows that 83 per cent of those surveyed believe high gas prices are here to stay and 30 per cent say that their personal financial situation has worsened in the last six months.

The survey responses suggest that transit ridership could triple as a result of higher gas prices.

"Transit providers welcome new riders, but without new funding this kind of increased demand would overwhelm urban systems, many of which are already at or beyond capacity during peak hours," said CUTA Chair Steve New.


"The ability to respond to a surge in ridership resulting from higher gas prices will require major investments in additional service" New added.



The survey suggests that high gas prices will be an issue in the next federal election.

"These are issues that must be debated during the next election," said Perrault. "We're looking at an unprecedented opportunity for government to help Canadians deal with high gas prices while jumpstarting a shift from cars to transit. Ultimately the country needs a properly funded, national transit strategy. But the federal government can get things rolling right now by adding a dedicated top-up to the existing federal gas tax fund for transit. The fund is in place, it works, and we all understand it."

"Either we take the opportunity now to support a shift to transit by getting more buses on the road and better rail service," said Perrault, "or we do nothing and Canadians will continue to be hurt by high gas prices with no alternatives."

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 The Strategic Council

**Canadian Perceptions
Toward the "New
Realities of High Gas
Prices"**

**Implications for Public
Transit and Environment
Policy**




August, 2008

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Research Design

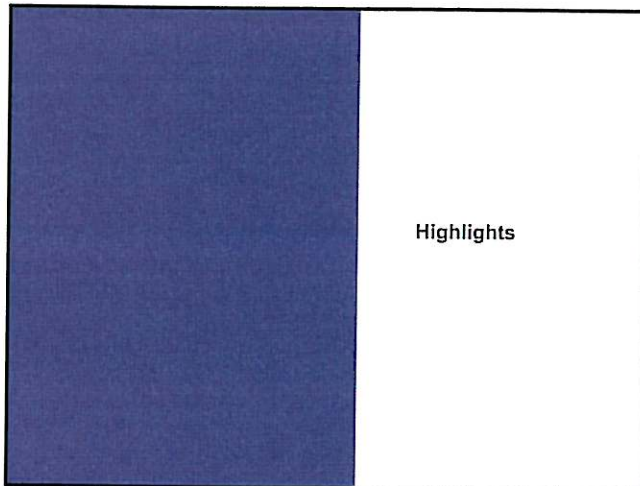
How the research was undertaken

- This report is based on 1,100 telephone surveys with those aged 18 or older living in communities across Canada with populations of 100,000 or greater. The final sample was broken out by community size as follows:
 - 500 surveys were administered in cities with populations between 100,000 and 499,999
 - 600 surveys were administered in cities with populations of 500,000 or more
- Within each of these community size groups, the cities included were proportionately represented in the sample frame, in accordance to Statistics Canada Census information (see the next slide for a full list of the cities included in the sample)
 - As a result, when analyzing the results of each group separately, no weighting is necessary
 - However, the combined sample of 1,100 was weighted slightly to ensure that the overall results are representative based on the proportions of population across the two community size groups
- Each interview was approximately 11 minutes in length and all interviews were conducted between August 14 – 22, 2008
- The overall results for this survey are accurate within $\pm 2.95\%$, 19 times out of 20
 - The results for cities with 100,000 to 499,999 residents are accurate within $\pm 4.38\%$, 19 times out of 20
 - The results for cities with 500,000 or more residents are accurate within $\pm 4.00\%$, 19 times out of 20

The cities that were included in the sample

100,000-199,999		200,000-499,999		500,000 +
Abbotsford	Regina	Québec		Toronto
Cambridge	Richmond	Brampton		Montréal
Kingston	Oakville	Surrey		Calgary
Quelph	Burlington	Halifax		Ottawa
Cookstown	Richmond Hill	Leval		Edmonton
Whitby	Greater Sudbury	London		Mississauga
Thunder Bay	Sherbrooke	Markham		Winnipeg
Saanich	Saguenay	Gatineau		Vancouver
Chatham-Kent	Oshawa	Vaughan		Hamilton
Kelowna	St. Catharines	Longueuil		
Cape Breton	Lévis	Windsor		
St. John's	Bartle	Kitchener		
	Trois-Rivières	Burnaby		
		Saskatoon		



Highlights

Get Used to High Gas Prices: Consumers say it's "the new reality"

- Consistent with other public opinion polling, there is evidence that the softening economy and rising gas prices are causing stress and strain in Canadian households of those living in Canada's larger urban centres. Some 30% say their personal financial situation has worsened in the last six months.
- Fully a third (32%) cite energy-related expenses (rising gas prices, utilities, energy costs) as the household budget issue about which they are most concerned. Moreover, one out of every five surveyed (21%) cites rising gas prices as the single household expenditure that concerns them most.
- Canadians also see little relief in the future on gas prices, an overwhelming majority (83%) believes high gas prices as the "new reality". About two-thirds say they are "feeling the pinch" from rising gas prices on their household budgets.

High gas prices are prompting people to seriously rethink their transportation choices ... and public transit is a clear option

- The "new reality" is having a significant effect – 60% of people say soaring gas prices are causing them to rethink their transportation choices. When asked what kinds of changes they have made in response to the price increases, almost a quarter (23%) told us they are driving less (23%) and another 20% say they have switched or are considering a switch to public transit. Purchasing a more fuel efficient vehicle is being considered by another 16%.
- Another 20% of respondents said they will consider switching to transit if gas prices continue to increase. In total, 40 per cent of respondents say that rising gas prices have already or will push them to consider using public transit.
- Interest in becoming a regular public transit user is, to some extent, dependent on how high gas prices rise. About a quarter of those who have not already made the switch to public transit, as a result of gas price increases, say they would with gas prices fluctuating anywhere between \$1.25 and \$2.00 a litre. For another quarter of consumers it would take gas prices above \$2.00 a litre to prompt them to make the use public transit on a regular basis and close to half would resist taking public transit under any pricing scenario.
- The fact that almost a quarter of consumers in Canada's biggest cities are ready to make the switch to public transit with gas prices under \$2.00 per litre suggest that there could be a substantial increase in public transit usage if gas prices continue to spiral. The obvious issue here is can public transit meet this increased demand?

Highlights

Improving service levels and reducing waiting times would motivate more citizens to use public transit

- There are, however, some key barriers to increased use of public transit and this includes overcoming concerns about travel and wait times as well as hours of service.
 - Six-in-ten say they would be at least somewhat more likely, and a third much more likely, to think about taking public transit if point to point travel times were reduced, wait times were shortened and if public transit in their communities offered better hours of service.
- Given the renewed interest in public transit as a result of the spike in gas prices, and the improvements the public feels are necessary in order to make public transit a truly viable option, it is not surprising that an overwhelming majority (81%) support (40% strongly support) directing more of the federal gas tax to investments in public transit.

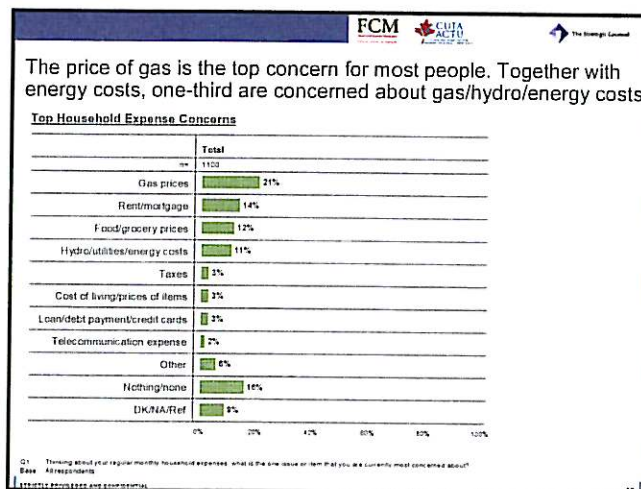
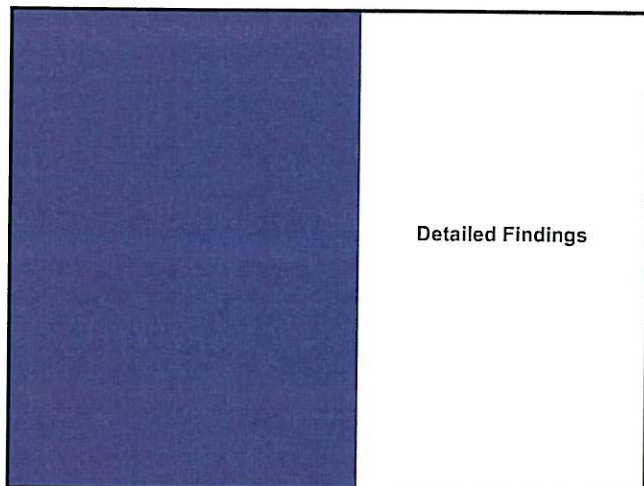
The current national environmental strategies are not seen as enough to help average Canadians.

- Cars and trucks are viewed as the single largest source of greenhouse gases.
 - In all, four-in-ten (39%) identify vehicles on the road as the main source of greenhouse gas emissions.
 - Just under one-third (32%) point to manufacturing and another 13% single out the natural resources industry.
- The public appears to have little faith that current plans will help the average Canadian to reduce his or her carbon footprint.

Highlights


Overall Conclusions

- Overall, these findings suggest that the longer term impact of rising gas prices has the potential to put considerable pressure on the public transit systems in major Canadian communities, although this demand may well be moderated without significant improvements to the system.
- The case for a national public transit plan is clear:
 - Canadians are starting to think more about public transit.
 - Many have already made the switch, prompted by rising gas prices.
 - Many more would do so if travel and waiting times were reduced and the hours of service were better, and.
 - Overwhelmingly, Canadians support more of the federal gas tax being spent on reducing the number of cars and trucks on the road by improving public transit.
- There is strong public support for increased funding for public transit AND for such funding to be made part of a national environmental strategy. In part, this support is linked to the belief that cars and trucks are a significant contributor of greenhouse gas emissions and that a combination of rising gas prices with increased investment in public transit would help to reduce vehicle use and have a positive impact on the environment.



FCM

CUIA
ACTU



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Gas prices clearly dominates the list of concerns in all parts of the country, although not quite as prominent in Quebec

Top Household Expense Concerns

TOTAL	Total	Region					Community Size	
		Atlantic Cities	Quebec Cities	Ontario Cities	Western Cities		120-400k	500k+
	pts	1100	411	221	330	324	800	800
	%	%	%	%	%	%	%	%
Gas prices	21	22	14	21	25		22	19
Rent/mortgage	14	10	12	13	18		14	14
Food/grocery prices	12	17	13	13	10		11	13
Hydro/utilities/energy costs	11	20	4	13	11		11	11
Taxes	3	2	<1	4	5		3	4
Cost of living/prices of items	3	2	3	4	2		3	3
Loan/debt payment/credit cards	3	2	4	3	2		3	3
Telecommunication expense	2	-	1	2	3		2	3
Other	6	2	9	5	5		5	6
Nothing/none	16	15	23	15	14		18	16
DK/NA/Ref	9	7	18	7	5		9	9


Q1 Thinking about your regular monthly household expenses, what is the one issue or item that you are currently most concerned about?

Base: All respondents

1996-1997 CUIA/ACTU survey

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CUIA
ACTU
Association
des
Associations
de
Cherbourg
et
de
Normandie

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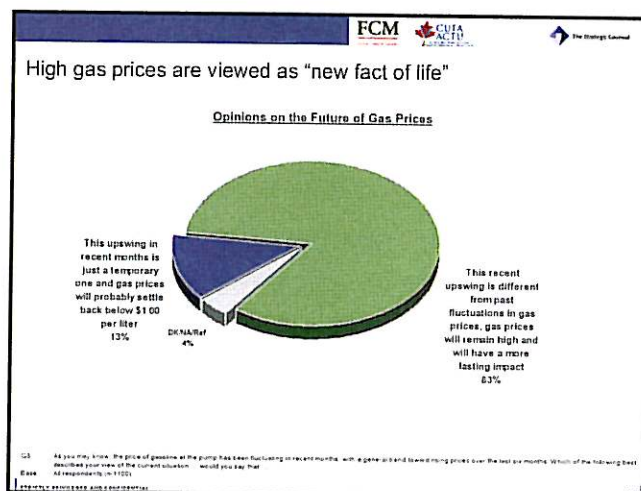
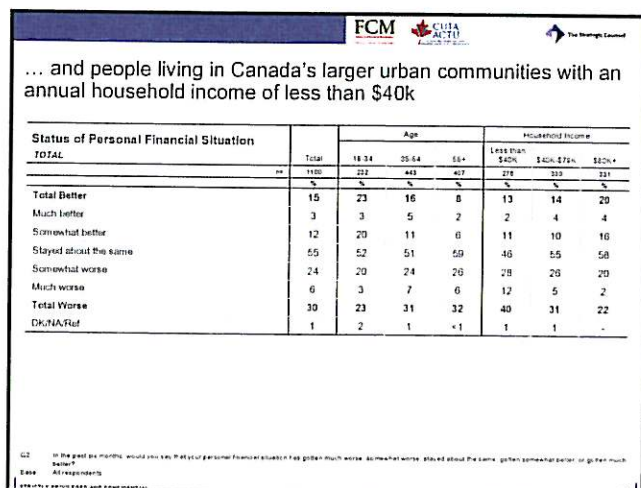
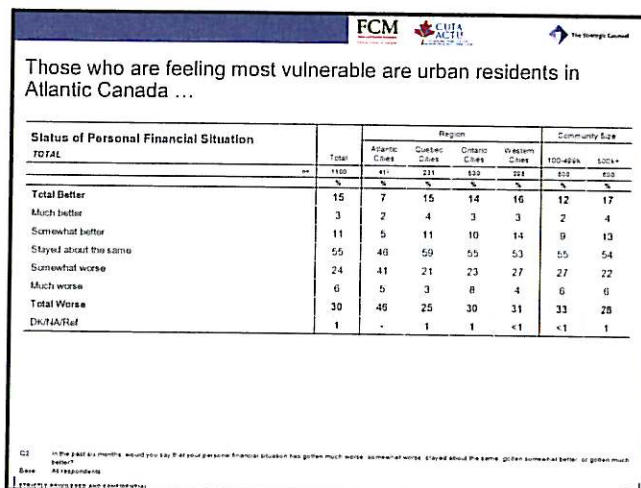
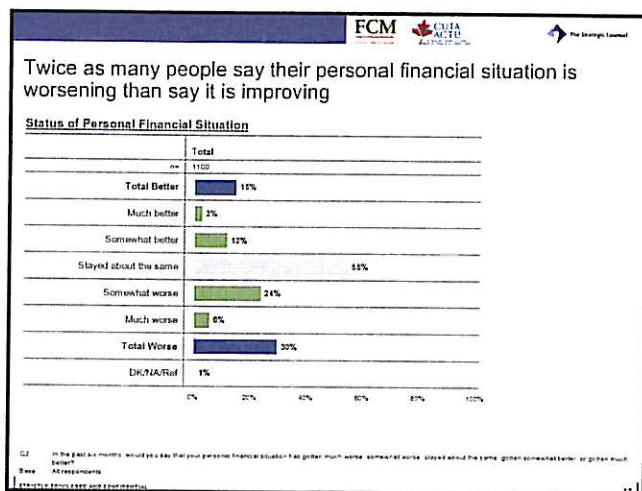
The issue of gas prices is a greater concern among households with incomes over \$40k and people over the age of 35

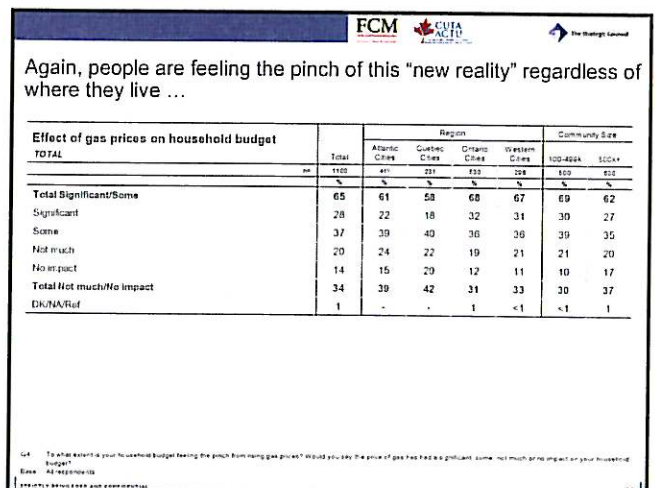
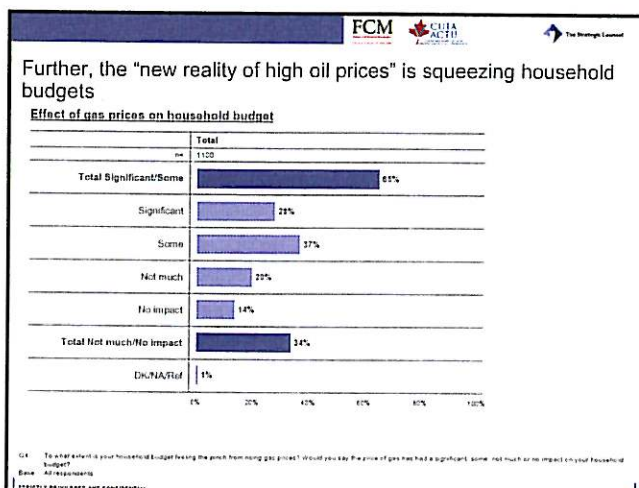
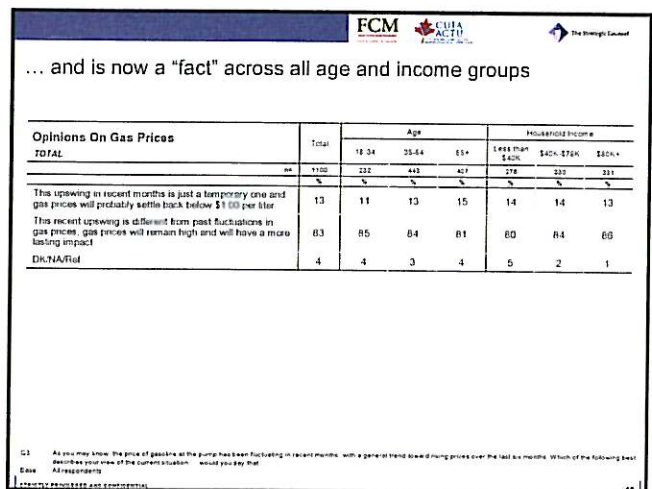
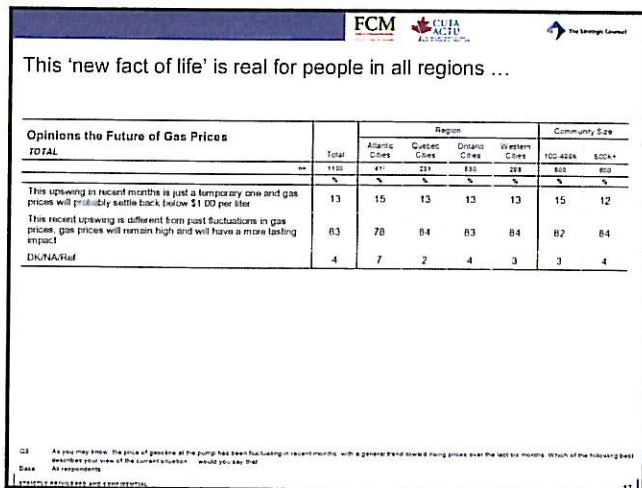
Household Expense Concerns

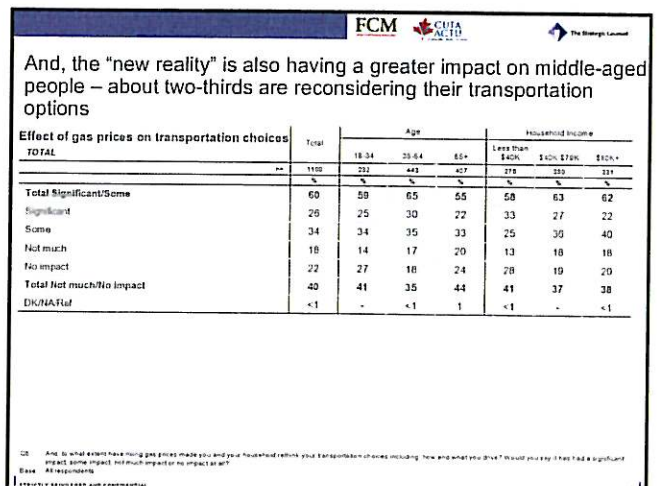
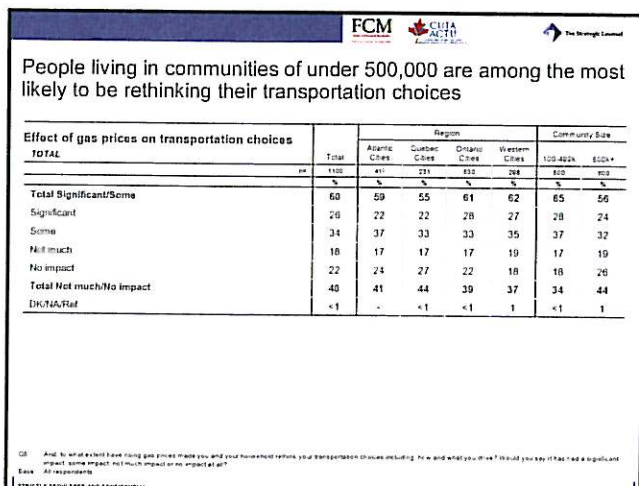
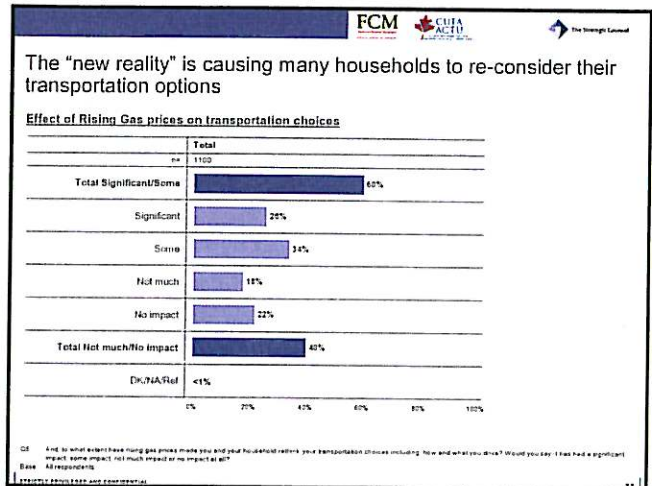
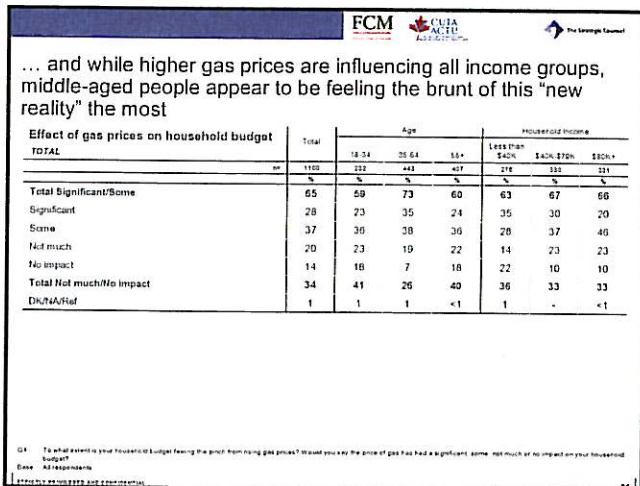
TOTAL	Total	Age			Household income		
		18-34	35-64	65+	Less than \$40k	\$40k-\$75k	\$75k+
	n	%	%	%	%	%	%
Gas prices	21	14	23	22	13	22	25
Rent/mortgage	14	18	16	9	19	13	12
Food/grocery prices	12	8	12	14	17	10	11
Hydro/utilities/energy costs	11	9	11	12	9	10	13
Taxes	3	<1	3	6	4	4	2
Cost of living/prices of items	3	<1	5	2	3	4	3
Loan/debt payment/credit cards	3	5	3	2	4	4	3
Telecommunication expense	2	3	3	<1	1	3	2
Other	6	6	5	6	4	6	6
Nothing/none	16	19	14	18	13	17	17
DK/NA/Ref	9	18	6	7	13	7	7

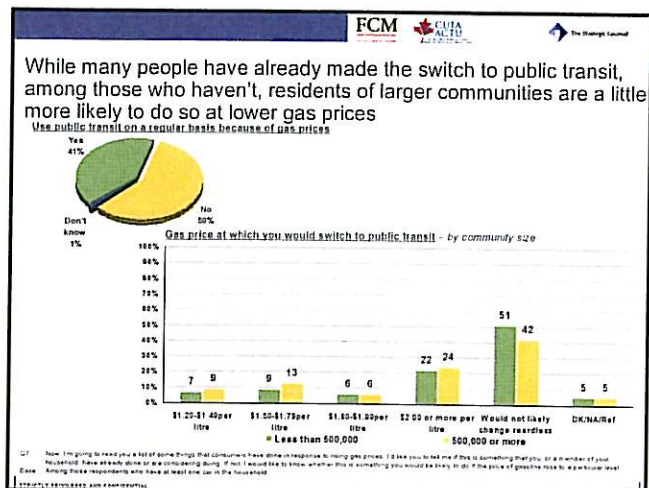
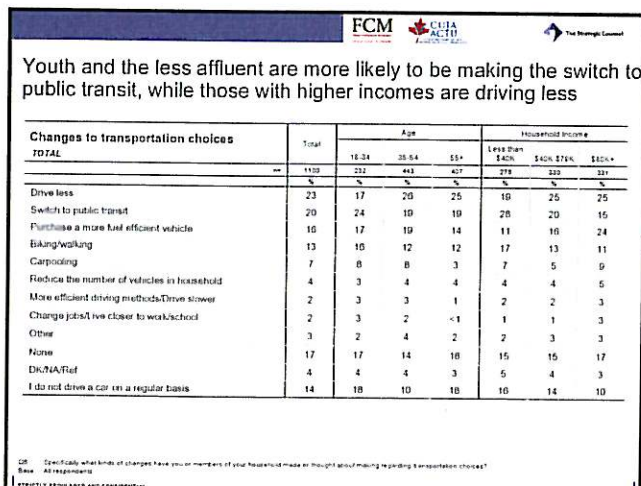
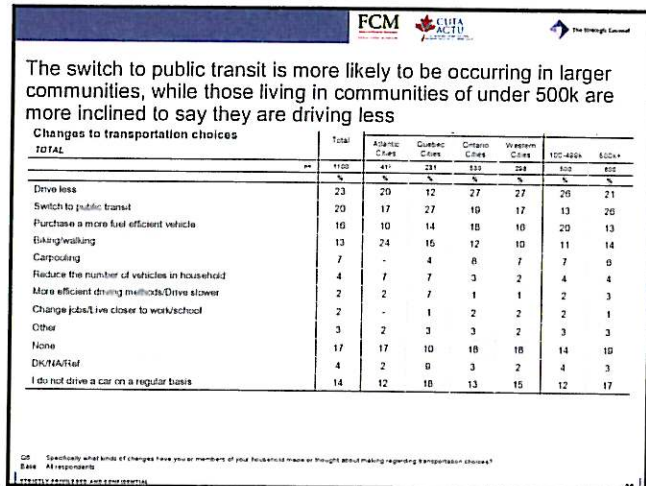
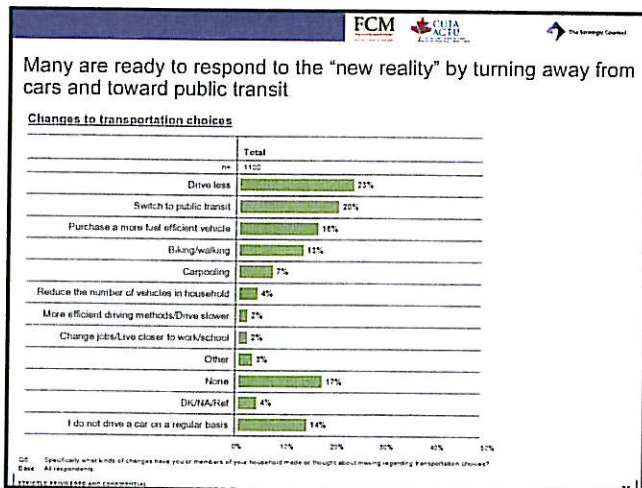
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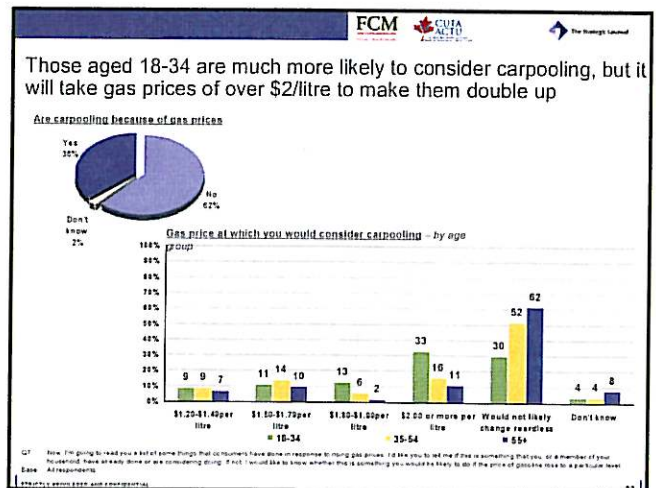
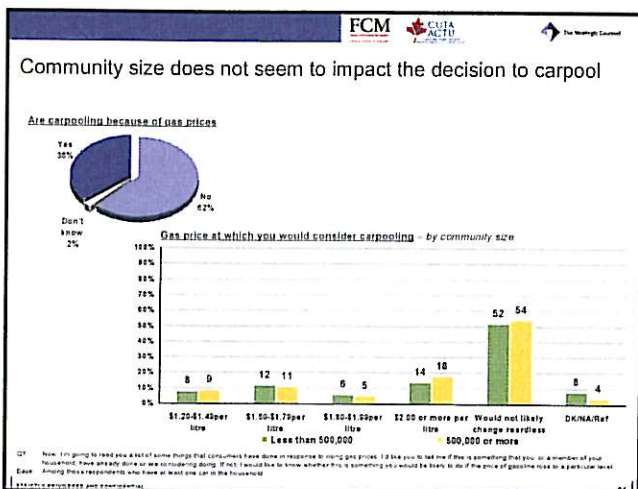
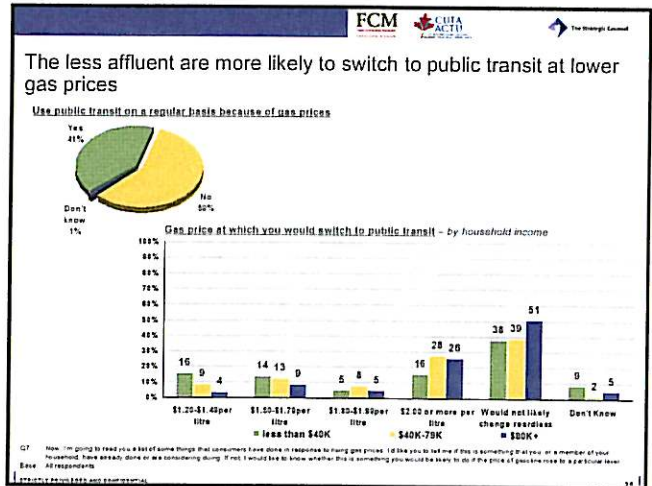
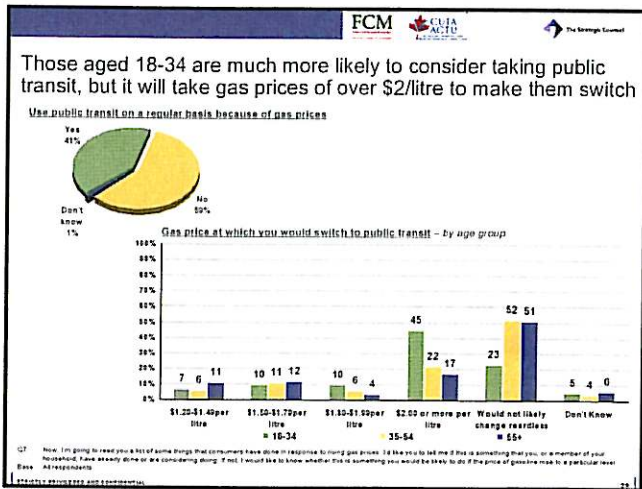
Base: All respondents

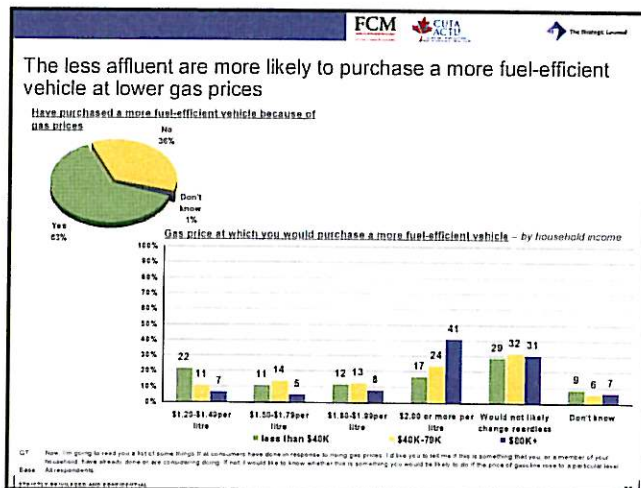
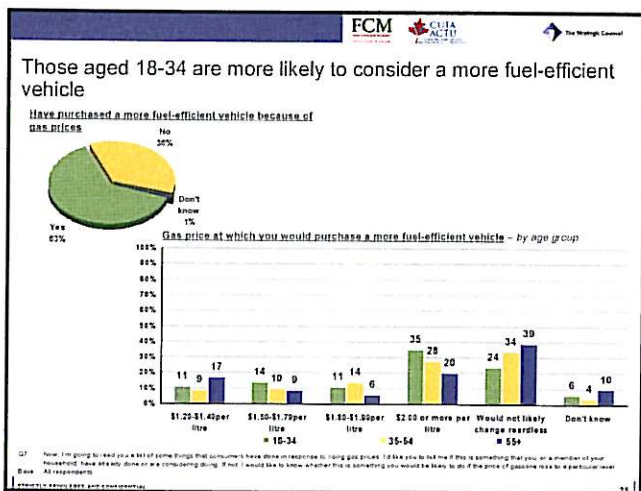
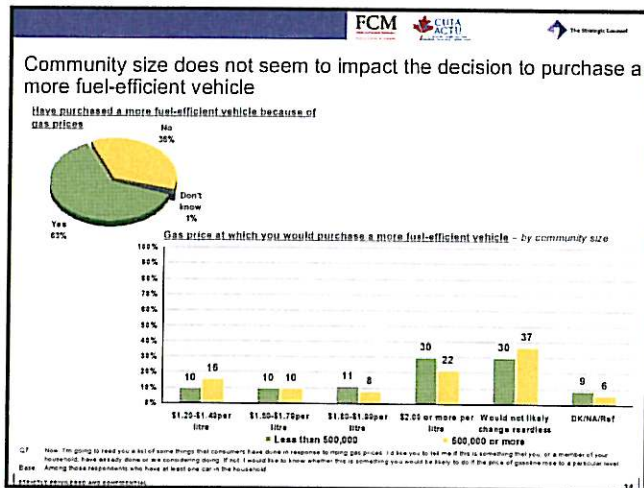
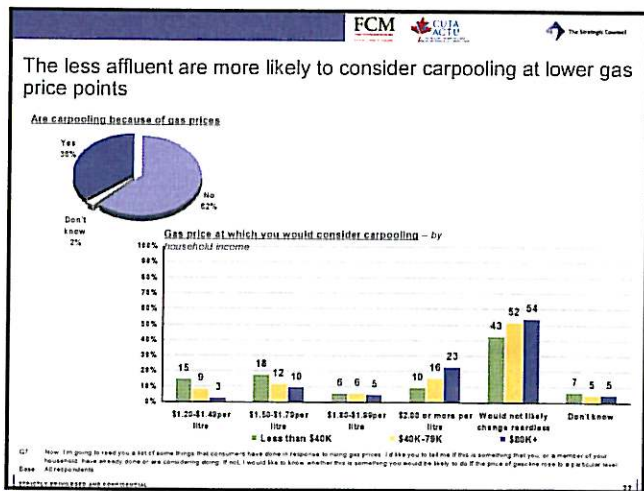


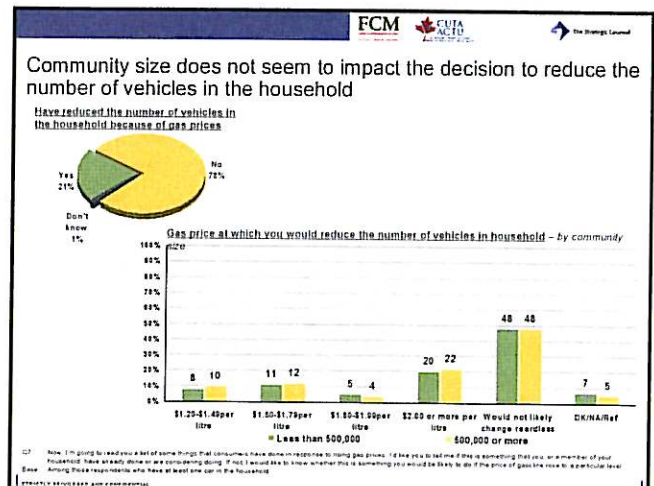
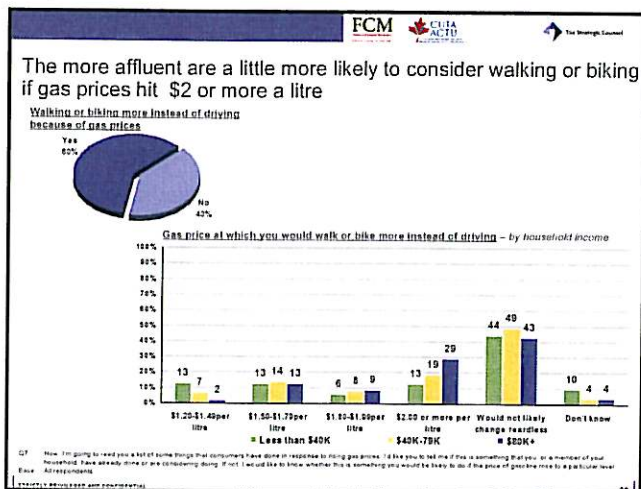
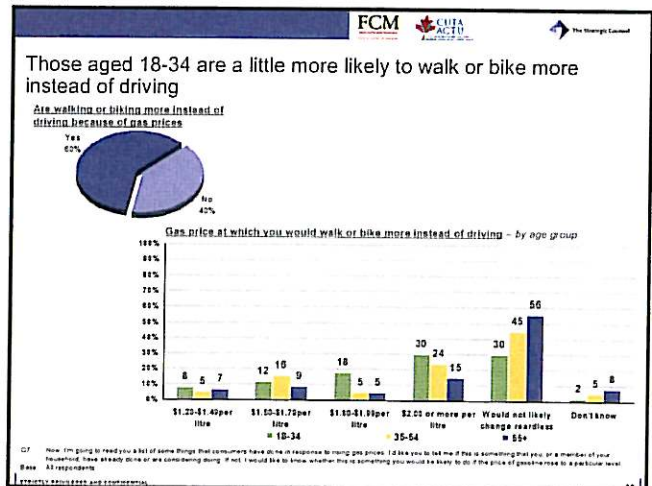
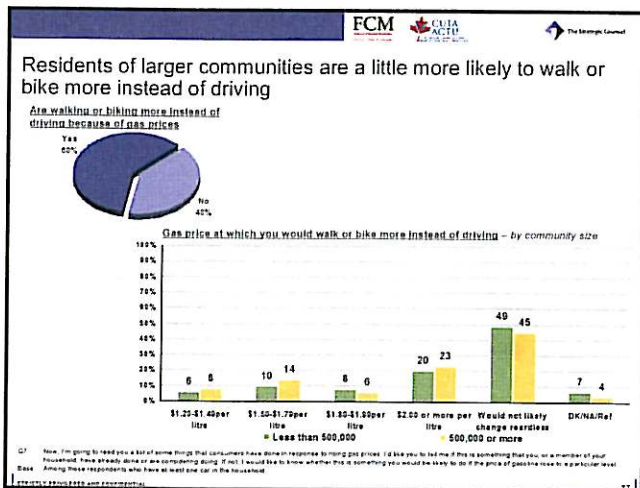


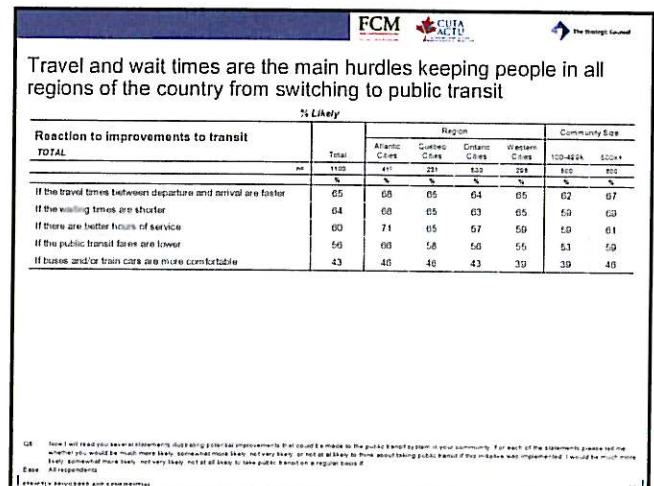
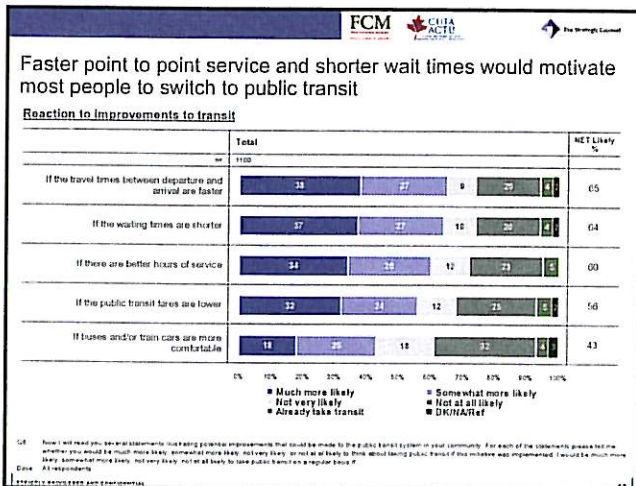
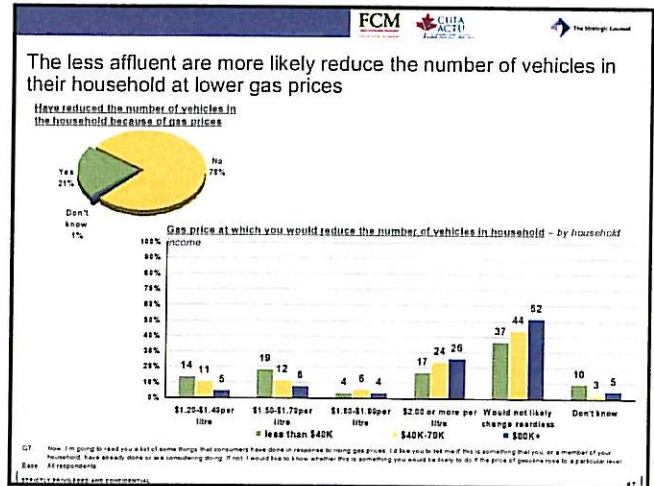
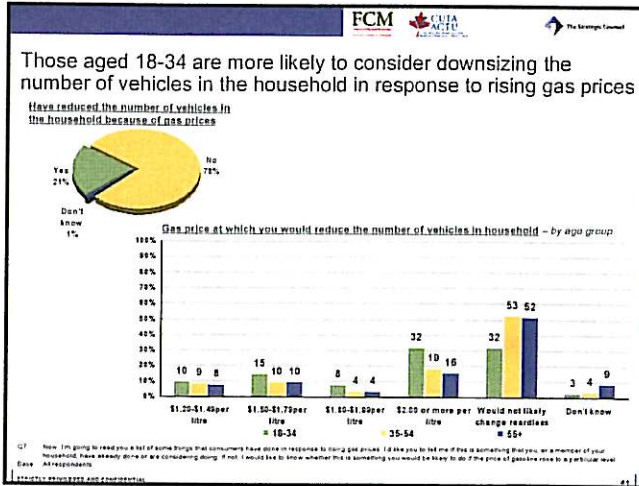


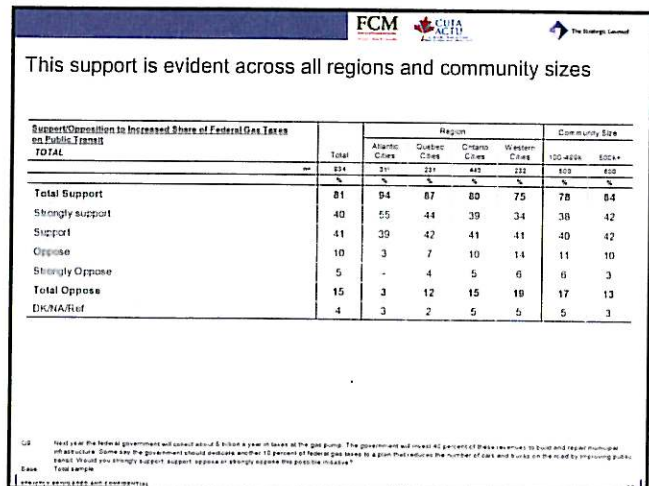
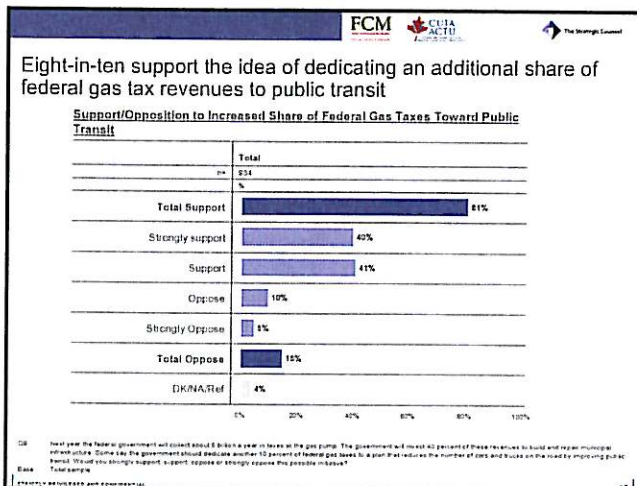
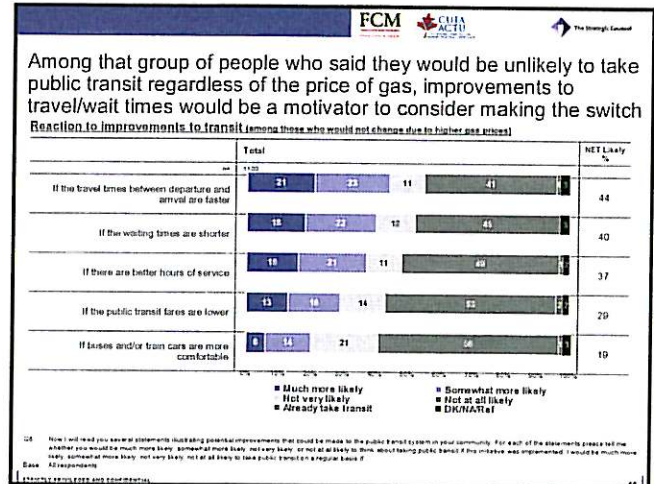
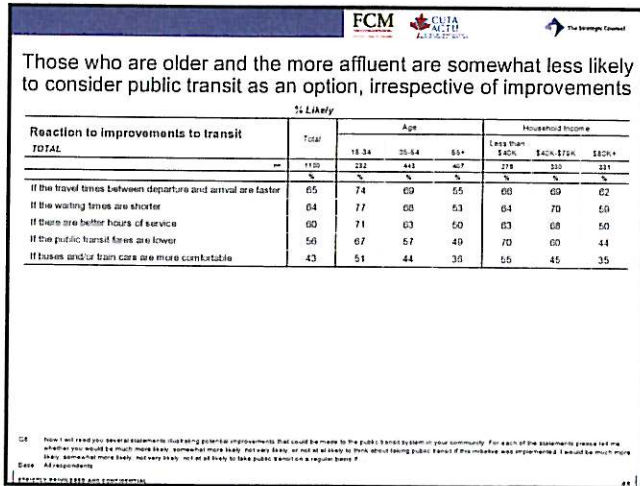


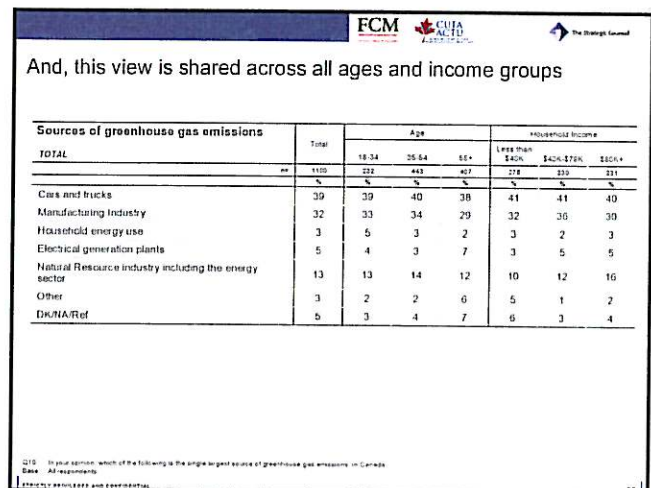
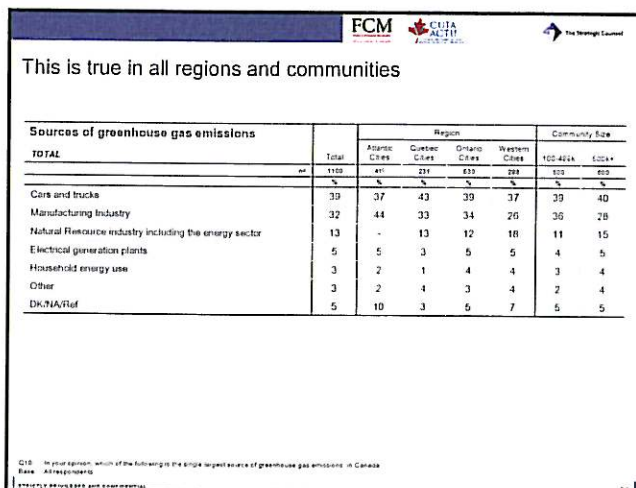
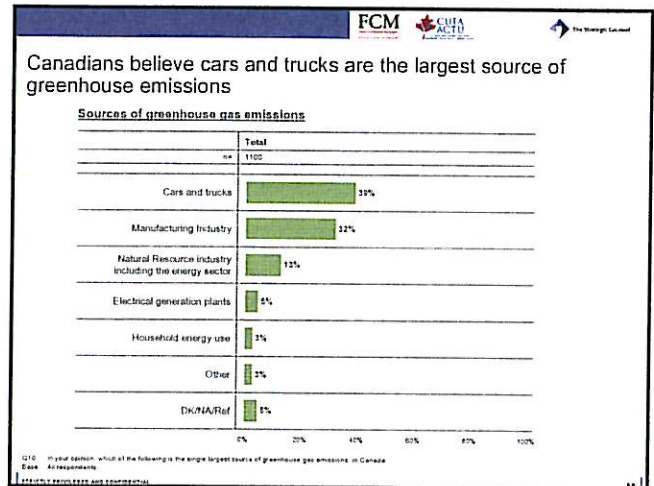
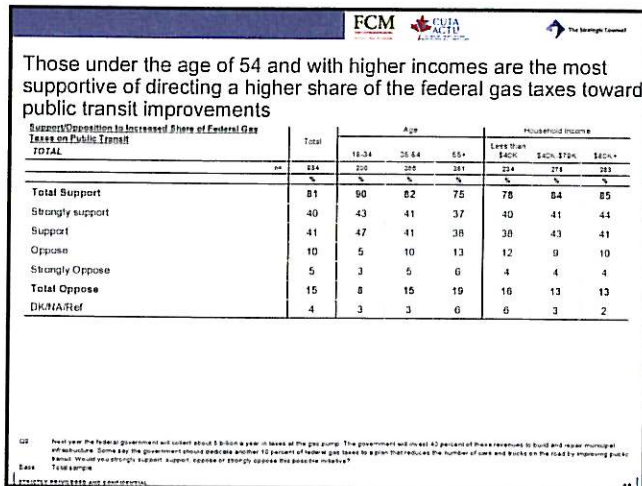


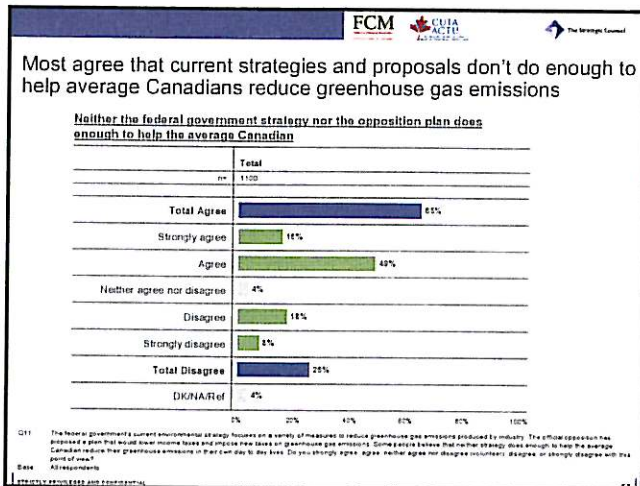












FCM CUTA ACTU The Strategic Council

This view is held by across all regions and community sizes

Neither the federal government strategy nor the opposition plan does enough to help the average Canadian

TOTAL	Total	Region				Community Size	
		Atlantic Cities	Quebec Cities	Ontario Cities	Western Cities	100-499k	500k+
	n	%	%	%	%	%	%
Total Agree	65	71	67	67	61	63	68
Strongly agree	16	15	19	15	15	13	19
Agree	49	56	47	52	46	50	49
Neither agree nor disagree	4	5	4	4	5	5	4
Disagree	18	15	22	15	22	20	17
Strongly disagree	8	7	6	9	6	8	7
Total Disagree	26	22	28	25	28	29	24
DK/NA/Ref	4	2	1	5	5	4	4

Q11 The federal government's current environmental strategy focuses on a variety of measures to reduce greenhouse gas emissions produced by industry. The official opposition has proposed a plan that would lower income taxes and impose new taxes on greenhouse gas emissions. Some people believe that neither strategy does enough to help the average Canadian reduce their greenhouse emissions in their own day to day lives. Do you strongly agree, agree, neither agree nor disagree (volunteer), disagree, or strongly disagree with this point of view?

Base: All respondents

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Older residents are modestly less likely to hold this view

Neither the federal government strategy nor the opposition plan does enough to help the average Canadian

TOTAL	Total	Age			Household Income		
		18-34	35-64	65+	Less than \$40k	\$40k-\$74k	\$75k+
	n	%	%	%	%	%	%
Total Agree	65	73	68	59	70	65	67
Strongly agree	16	9	20	16	17	13	19
Agree	49	64	48	43	53	52	48
Neither agree nor disagree	4	4	4	5	4	4	3
Disagree	18	16	15	24	16	20	18
Strongly disagree	8	5	8	9	6	7	8
Total Disagree	26	21	23	33	22	27	26
DK/NA/Ref	4	3	5	3	4	4	4

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Canadian Perceptions Toward the "New Realities of High Gas Prices"

Implications for Public Transit and Environment Policy

August 2008

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KEY RESULTS: FCM-CUTA-STRATEGIC COUNSEL SURVEY

High gas prices a worry

- 32 per cent of survey respondents identified high energy prices as a major household budget concern, ahead of all other concerns listed, including increases in rent and mortgage costs, food prices and taxes.
- More than 1 in 5 Canadians specifically cite high gasoline prices as the most significant pressure on household budgets.
- 65 per cent of Canadians say that high gas prices will have some or a significant effect on how they spend their household budget.
- 30 per cent of respondents say their personal financial situation grew worse in the past six months, double the percentage of those who say it has gotten better.
- 83 per cent of survey respondents think that high gas prices are here to stay.

Canadians need transportation alternatives

- 60 per cent of Canadians say that rising gas prices are forcing them to rethink their transportation choices.
- 20 per cent of survey respondents say that because of high gas prices, they are already considering a switch to public transit. This could result in a potential tripling in ridership demand.
- More than 40 per cent of Canadians say they will consider switching to transit if gas prices continue to rise.
- 81 per cent of respondents would support dedicating more of the taxes that the federal government currently collects at fuel pumps to public transit, in addition to those revenues already being used to build and repair municipal infrastructure.
- More than 6 in 10 Canadians say they would be more likely to take public transit if service was improved. 56 per cent say they would be more likely to take transit if fares were lower.

An environmental plan for real people

- 65 per cent of respondents agree that current national strategies and proposals don't do enough to help average Canadians reduce their greenhouse gas emissions.
- Canadians believe cars and trucks are a leading source of greenhouse gas emissions.

For more information:

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HIGHER GAS PRICES DRIVING UP TRANSIT DEMAND

- In the Greater Toronto Area (GTA), GO Transit's monthly ridership in May 2008 was up about 7.7 per cent over the same month a year earlier. Rising gas prices are a contributing factor as people turn to transit and GO has estimated that, on average, almost 40 per cent of the increase in ridership since February 2008 can be attributed to the recent higher fuel prices. Normally in the summer months, GO experiences lower ridership levels compared with the rest of the year, but that has not been the case in 2008, as ridership continues to grow
- In Vancouver, B.C., trends suggest that people are making more long-term commitments to public transit. In April 2008, ridership on the West Coast Express jumped 25 per cent. Sales of monthly two- and three-zone FareCards have increased 14 to 16 per cent, suggesting that people making long commutes have decided to leave the car at home, not just for their commute but for other forms of travel.
- In Ottawa, Ont., transit ridership is 4.6 per cent higher in 2008 than it was in 2007. July is normally a relatively quiet month, but this year ridership was up by 9.3 per cent compared to the same month last year.
- In St. John's, N.L., ridership on the Metrobus system increased by 12 per cent compared to the same period a year earlier.
- In Gatineau, Que., ridership for July 2008 increased by 12.6 per cent over the same month in the previous year. This is double the rate of increase experienced a year earlier.
- The transit system in Windsor, Ont., is experiencing many of the same pressures as other Canadian communities. "It is time for the federal government to implement the National Transit Strategy to allow communities to address infrastructure needs and provide mobility to our citizens, while keeping Canada competitive and viable," says Windsor Mayor Eddie Francis. "It is clear from the results of this poll that Canadians agree with this direction."

KEY FACTS AND FIGURES

- Canadian transit ridership continues to set all-time records. In 2007, transit systems across Canada carried 1.76 billion passenger trips, a 3.1 per cent increase over the previous year and a 15 per cent increase in the five-year period since 2002.
- According to the 2006 Canadian Census, the proportion of workers who used public transit for their daily commute increased from 10.5 per cent to 11 per cent since the previous census. For Canada's 22 Census Metropolitan Areas, this represents an increase from 14.4 per cent to 15.1 per cent.
- Total transit capital costs in 2006 were \$1.68 billion. Of that total, 37 per cent each came from federal and provincial contributions, with 23 per cent from municipal governments.
- Total direct transit operating costs in 2006 were \$4.5 billion, of which 60 per cent was generated from fare revenue, and 29 per cent from municipal contributions. Only 6 per cent came from provincial contributions, and zero from federal contributions.
- In 2006, diesel fuel represented 7.4 per cent of total transit operating costs. This proportion is rising fast, however, as it increased by 11.4 per cent from 2005 to 2006.
- Transit authorities paid approximately \$24 million in fuel excise taxes, or about 0.5 per cent of total direct operating costs.

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TOWARDS A NATIONAL PLAN FOR PUBLIC TRANSIT

Canadian transit riders pay a higher percentage of the total costs required to build, maintain and operate transit than do riders in almost all other Western countries. However, meeting public transit's needs remain difficult.

Canada is the only OECD country without a long-term, predictable federal transit-investment policy, even though moving people efficiently in urban areas requires a partnership among all orders of government. As transit's share of urban travel continues to grow, federal and provincial governments must provide long-term reliable funding, so that transit systems have the financial certainty required to meet the needs of Canadians now and in the future.

Almost every transit system in the world requires financial support to offset the shortfall between total costs of operation and revenue from fares, and Canada's systems are no exception. Likewise, almost all transit systems worldwide also require capital contributions to cover investments in capital projects — that is, to renew and expand our transit networks.

Federal Budget 2008

The federal Budget's two-year \$500 million Public Transit Capital Trust will help meet urgent needs in the short-term, but does not provide the long-term, dedicated funding cities and communities need to repair and expand their transit systems.

Canada's transit systems need more than \$40 billion in investments over the next five years alone, which covers rehabilitating and replacing existing systems, as well as expansion plans to accommodate increasing numbers of riders. These figures speak to the need both to maintain infrastructure and to respond to the growth potential for transit. We must both restore transit infrastructure and respond to the increasing mobility needs and environmental sustainability challenges of the growing urban population.

Funding Public Transit

Municipal shares of both operating and capital support for transit come generally from property taxes, supplemented in some cases by special levies on gasoline sales, parking, vehicle registration and hydro bills.

Clearly, the property tax alone is not sufficient to support public transit, given the estimated \$123 billion municipal infrastructure deficit, the limited revenue sources, the growing responsibilities of municipal governments, and the already substantial municipal support for transit. Municipal governments need help to deliver the transit services that the nation's economy, quality of life and environmental sustainability rely on.

Finding the necessary funds is a major issue facing municipalities. CUTA estimates that the new investments required just to stay afloat — to say nothing of meeting unmet and future demands — are almost as large as the entire sum currently invested in all transit capital projects. Recent federal government initiatives for municipal infrastructure funding are an important and welcome start. But we

need to replace short-term, ad hoc funding with longer term, more predictable commitments from all orders of government that come closer to addressing the outstanding needs.

Towards a National Transit Strategy

Local governments — which already make the majority of Canada's transit investments — do not have the revenues they require to meet the needs. To reduce traffic gridlock, lower greenhouse gas emissions, and make our cities competitive, Canada needs a long-term, federally funded national transit strategy.

The National Transit Strategy released by FCM and CUTA in February 2007 calls for new federal investments of **\$2 billion a year** to support renewal and expansion of transit systems across the country. This will maintain the transit system in good repair and allow expansion to accommodate both population growth and a modal shift toward transit over private automobiles. The full report is available at www.fcm.ca.

As a first step, existing ad-hoc, short-term dedicated transit funding provided through the Public Transit Fund and the Public Transit Capital Trust must be put onto a long-term footing to give transit systems the immediate certainty they need to respond to higher energy costs now. However, an additional and accelerated investment in transit is required to meet the surge in demand resulting from rising gas prices. One direct and efficient way of doing this is through a top up of the federal gas tax fund.

Currently the federal government collects about \$5 billion a year at the pumps in GST and excise taxes. By dedicating 10 percent of these funds to transit, on top of the 40 percent currently going to local infrastructure, the federal government would immediately inject \$ 500 million in urgently needed funds to public transit.

KEY FACTS AND FIGURES

- A 2006 federal study found "the total annual cost of congestion (in 2002 dollars) ranges from **\$2.3 billion to \$3.7 billion** for the major urban areas in Canada."
- In Canada, the transportation sector as a whole is responsible for close to **30 per cent** of the country's total greenhouse gas emissions. Passenger vehicles are the biggest source of increases in greenhouse gas emissions within the transportation sector, now accounting for **70 per cent** of transportation emissions.
- In the FCM-CUTA-Strategic Counsel poll released on September 1st, **81 per cent** of respondents said they would support dedicating more of the taxes that the federal government currently collects at fuel pumps to public transit.

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